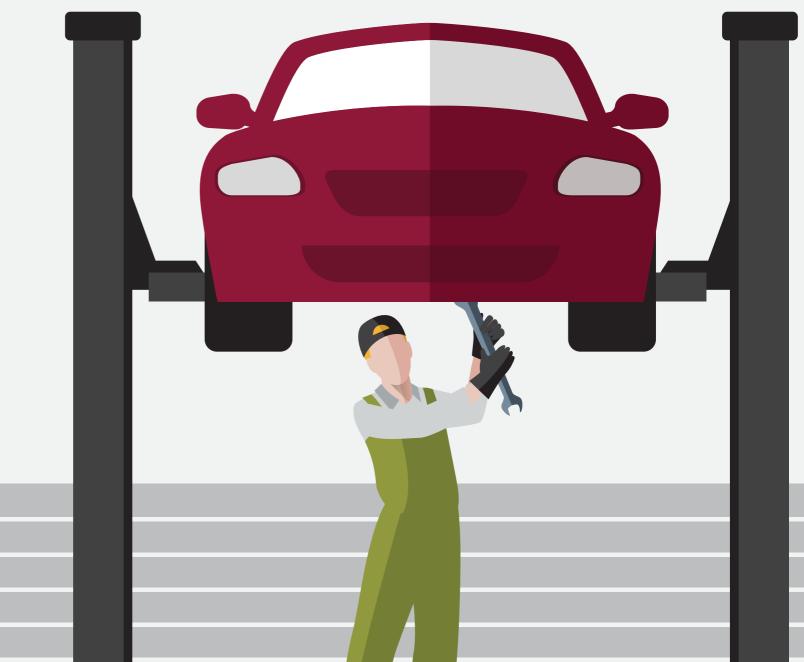# AssetWORKS

7 PROVEN WAYS TO ENHANCE TECHNICIAN PRODUCTIVITY

Increasing technician productivity is essential for fleets looking to optimise their operations. Here are seven ways fleet managers are guaranteed to increase their workshop floor's productivity:

1 Open Communication

Establish an open-door policy with your technicians to actively engage them on the workshop floor. This includes doing daily check-ins to not only address concerns but also to show your commitment to their well-being.

2 Have an Attitude of Gratitude

Recognise and thank your team for their efforts. Simply saying "Thank You" can significantly boost tech productivity. Your appreciation will demonstrate how much you value them and make them want to succeed.

3 Never Stop Training

Hiring certified technicians is essential for productivity, but ongoing training is crucial. Encourage or mandate continued education and hold regular training sessions to improve skills and teamwork.

4 Create Friendly Competition

Friendly competition can drive shop productivity. Establish a leaderboard tracking metrics like completed jobs or efficiency rates. Consider offering bonuses to incentivise performance.

5 Keep Technicians Comfortable

Maintain a comfortable temperature in the bays year-round so technicians remain concentrated. Also, offer regular breaks in a relaxing lounge area to recharge between tasks to further enhance productivity.

6 Keep Technician Stations Fully Stocked

Technicians constantly move around to borrow tools which can impact productivity. What may start with a quick two-minute task can turn into a 15-minute diversion due to conversations, assisting on other jobs, or unexpected breaks. To avoid this, provide each tech with their own tools.

7 Invest in Making Their Job Easier

AssetWorks' mobile fleet management software tracks everything- including work orders, direct and indirect time, and more. This allows managers to analyse any patterns or trends and detect where there is room for improvement.

To see how much our mobile solution can improve your technicians' productivity, visit assetworks.co.uk/mobile-fleet-software/.

AssetWORKS